

Canadian National Contact Point: Overview of Closed Complaints, 2000 - Present

The Canadian NCP has closed **25** complaints since 2000. This includes both specific instances that have been accepted and concluded and requests for review that were rejected or withdrawn. Ongoing cases are excluded from this data.



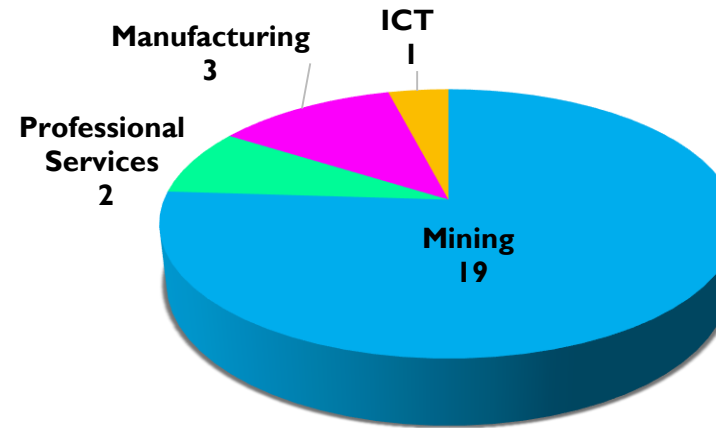
13 requests for review qualified for further examination.



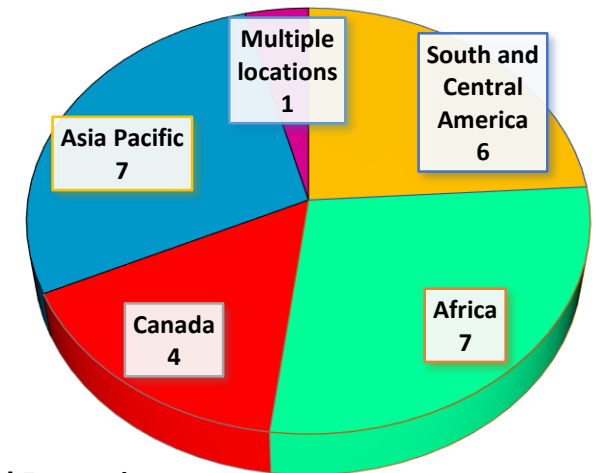
12 requests for review did not merit further examination.*

** This includes also cases that were withdrawn by the Notifier prior to the completion of the initial assessment and that have therefore been closed.*

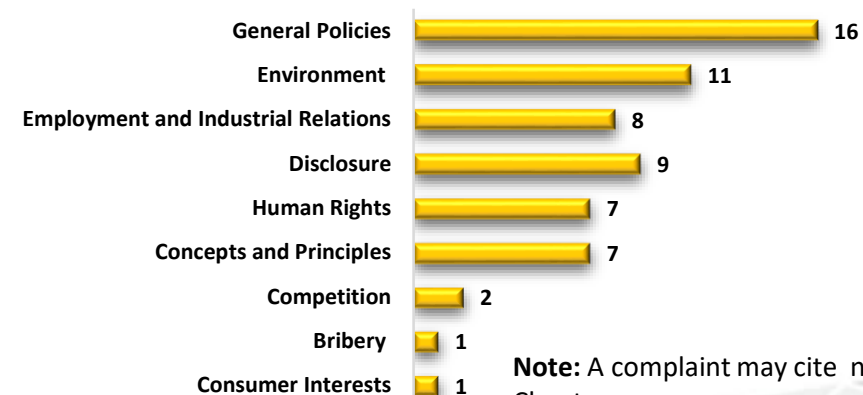
Closed Cases by Industry Sector, 2000- present



Closed Cases by Region, 2000 - present



OECD Guidelines for Multinational Enterprises Chapter Cited, 2000 - present



Note: A complaint may cite non-observance of multiple Chapters.

Canadian National Contact Point: Good Offices Outcomes, 2000 - Present

Five specific instances resulted in full or partial agreement between the parties within the NCP process, and **one** resulted in full or partial agreement between the parties outside of the NCP process.

Refusal to engage by one or both parties was the main reason why no agreement could be reached in other cases.

**Outcome of Specific Instances where
Good Offices were Offered,
2000 - Present**

